

# Welcome and thanks!

- Thanks for coming along
- While we wait for everyone to settle in, please do let us know (in the chat) who you are and the organisation that you work for (links are good!)
- We'll start shortly...

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# Skills & Employment Community of Practice November 2023

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# Agenda

What?	When?	Who
Introduction & Feedback	2-2.05	Polly Persechino
Referrals to support programmes/organisations	2.05-2.10	Kirsty Hogg
...Reed in Partnership	2.10-2.20	Ursula Johnson
...National Numeracy	2.20-2.25	
Networking and group discussion: Referrals	2.25-2.50	Kirsty -Breakout rooms
Reflection and feedback	2.50-3.00	Polly Persechino

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# Welcome!

## Why?

Networking

Good practice

Knowledge

## You said...

You liked the session, *but* it had too much content and was too rushed

You wanted more networking

You liked the detail on providers and provision

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# Referrals

1. “There’s so many hubs!”
2. “There’s no one to help”
3. “Would be good to know where they are”
4. “How do I know the referral will go anywhere”
5. “The form is too long”
6. “No one is going to use a central system”
7. “Referrals equal funding so why would I share”

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Whoever you are, however you find yourself here we're here to help you navigate the skills system in South London.

Here at South London Partnership we understand just how much is on offer that it can be hard to know where to start. No Wrong Door South London is here to help you overcome the barriers that make it hard to find your way around the skills system. Getting the information you need to support you into training or employment and helping employers find the information you need to support your inclusive and changing workforce.



Support to get into work or training?



Need training or an apprenticeship?



Employer resources?



Returning to work after a break?



Have a disability or a long term physical or mental health condition?



English as a second language or new to UK?



Practitioner resources?



Local events or courses to help you find work

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# Spotlight on

## Reed in Partnership

Video removed for circulation, visit: <https://bwfsouthlondon.co.uk/news/>

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# Better working futures

## Work and Health Programme

### Provider Programme & Referral Information



This programme is co-financed by the European Social Fund



# Employability Offer: commissioning boroughs

## Programmes X3:

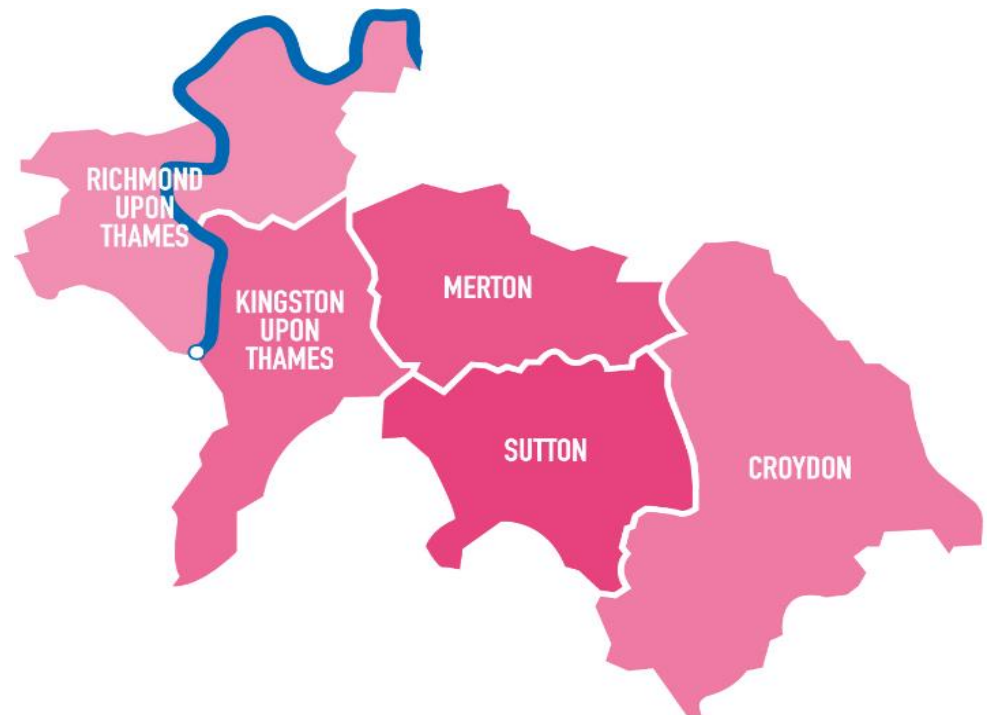
[Work and Health aka Better Working Futures](#)

[Pioneer Work Routes](#)

[Refugee Employability Programme aka REP](#)

## Good to know:

All programmes function on an entirely voluntary participation basis



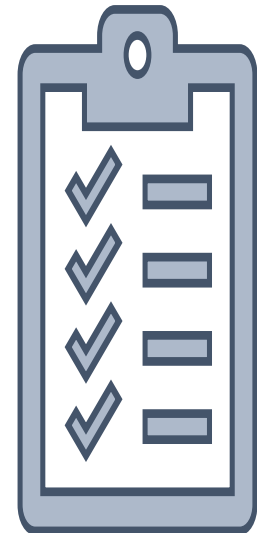
# Work and Health: Eligibility Criteria

Participants are eligible if they fall into one of the following categories:

- People with a disability or health condition

## Early Access Disadvantaged Groups:

- carers; ex-carers;
- homeless;
- former Armed Forces or member of Armed Forces Reserves; partner of current/former Armed Forces personnel;
- person with a drug/alcohol dependency;
- care leavers;
- refugees;
- young people in gangs;
- ex-offenders; and
- victims of domestic violence.



# Work and Health: Offer

Better  
**working**  
futures

Work and Health Programme

- Personalised care and support
- Face-to-face by-weekly appointments with a designated employment advisor
- Access to in-house skills develop programmes, **including resilience building workshops**
- Facilitated access to **accredited courses via links with local colleges**
- Access to in-house **health and wellbeing support**
- Access to **cost-of-living support** services, including **better-off benefit calculations**
- Access to **childcare toolkit** –local offer information
- **Travel expenses** (interviews)
- **Vouchers for interview and work wear clothing**
- **Career progression routeways sessions** linked to local skills academy programmes e.g., Green skills workforce programmes etc.
- **In-work support** to better manage any reasonable adjustments needs



# Pioneer Work Routes: Eligibility Criteria

Work Routes helps economically inactive people to start working

## Eligibility:

Some of the reasons jobseekers might be eligible can include:

- They are **economically inactive** (unemployed and not in the UC IWSR or JSA. Claiming other benefits, or no benefits, means they are eligible); or
- They have a **health condition or disability** and need more support than can be **provided within standard Jobcentre** or other available services; or
- They fit into one of the following groups: [see here](#) for further details



# Pioneer Work Routes: Offer

Better  
**working**  
futures

Work and Health Programme

## Good to Know:

Pioneer Work Routes is an expansion of the DWP's Work and Health programme designed specifically to support people who are economically inactive: it is also a phase of [Universal Support](#)

## Offer:

Work Routes provides additional support that is distinct and additional to that available through Jobcentre.

It helps people with multiple barriers to work and/or a disability or health condition, using integration with other local community services.

The service provides a five-step approach based on the [British Association for Supported Employment's 'Place and Train model'](#). The service is entirely voluntary for all those taking part.



## REP (Refugee Employability Programme): Eligibility

The Refugee Employability Programme is here to help you if you:

- Are 18 years old or over
- Are **younger than 66** (State Pension age)
- Are **not in full-time education or employment**
- Are **actively seeking work**
- **Do not have an illness or disability** that stops you from working
- Have arrived in the UK under certain schemes (**not including Homes for Ukraine**)



# Refugee Employability Programme aka REP: Offer

The three types of support are:

1. Employability support
2. English language support
3. Integration support

**N.B:** which elements of support a refugee receives will depend on how they have entered the UK and what support they already receive.

**Good to Know:**

The service was **developed** in consultation with refugees and stakeholders in the refugee support sector.

The REP uses a **case-working** model.

**N.B:** Contact details for REP can be found on slide 10



# Referral process



Work and Health Programme

Step 1. Complete the online referral form for the relevant programme:

1. Work and Health – [Refer someone](#)
2. Pioneer Work Routes – [Refer someone](#)
3. Refugee Employability Programme aka REP: [Refer someone](#)

Step 2. **Optional** – you can send a referral notification to the team lead responsible for caseloads in your borough – this also serves as a way for you to keep connected with your local Reed in Partnership team:

	Work and Health	Work Routes	Refugee Employability Programme
Croydon & Sutton	<a href="mailto:Maida.Zukanovic@reed.com">Maida.Zukanovic@reed.com</a>	<a href="mailto:richard.blanchett@reed.com">richard.blanchett@reed.com</a>	<a href="mailto:Vanya.Leslie@reed.com">Vanya.Leslie@reed.com</a>
Merton, Kingston, and Richmond	<a href="mailto:Orinta.Mockute@reed.com">Orinta.Mockute@reed.com</a>		



# Key Contacts

## Employability Programmes, Reed in Partnership for South London

Work and Health   Pioneer Work Routes	Chris Paterson	Programme Director	<a href="mailto:Chris.Paterson@reed.co.uk">Chris.Paterson@reed.co.uk</a>
Work and Health   Pioneer Work Routes	Ben Bray	Senior Operations Manager	<a href="mailto:Benjamin.Bray@reed.com">Benjamin.Bray@reed.com</a>
Work and Health   Pioneer Work Routes	Ursula Johnston	Integration Manager	<a href="mailto:Ursula.Johnston@reed.co.uk">Ursula.Johnston@reed.co.uk</a>
Refugee Employment Programme aka REP	Vanya Leslie	Partnership & Integration Manager	<a href="mailto:Vanya.Leslie@reed.com">Vanya.Leslie@reed.com</a>

# Spotlight on

## National Numeracy

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# What is Every Londoner Counts?

National Numeracy have been selected as charity partner for The Lord Mayor's Appeal for 3 years

The partnership funds a project called "Every Londoner Counts" supporting adults to improve their confidence and skills with numbers, helping them to :

Move into or on at work



Feel more confident to manage their money

The project is funding the development of a network of Numeracy Champions across the capital who can support adults to be more confident with numbers.

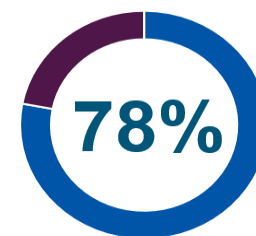
# Numeracy in the UK

\*The 2011 Skills for Life Survey identified shocking levels of numeracy in the UK.

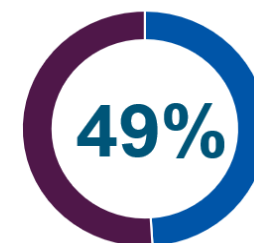
Literacy was improving but numeracy was getting worse from a much lower starting point.

Numeracy is a “hidden” problem – some adults feel ashamed to admit they lack confidence or skills in numeracy.

It was felt a different approach was needed so our maths consultants reviewed the curriculum and created “The Essentials of Numeracy”



of adults are working below level 2  
(GCSE grade 4/C)



of adults have the numeracy skills  
expected of children at primary  
school



# Benefits of being a Numeracy Champion

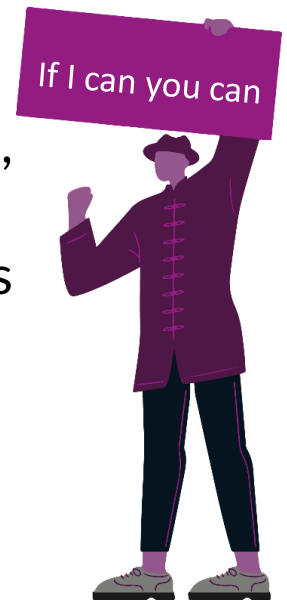
- CPD-accredited training programme, enhancing your own professional development
- Exploring your own numeracy journey and how this can impact your everyday life
- Opportunity to join a network of other champions across various industries to share best practices and collaborate
- Access to resources, key messages and further activities to support you in your role
- Calendar of events for you to engage in
- Ongoing support and continued relationship with National Numeracy to help you to support numeracy within your workplace



# Who could be a Numeracy Champion?

**Anyone with an interest in supporting others to feel more confident with numbers!**

- Someone in a supportive role: Health and Wellbeing/ Staff Development or HR Professional
- Someone who is responsible for teams: Line Managers, Team Leaders, Supervisors
- IAG point of contact: Advisors, Work Coaches, Careers Development Officers, Call Centre Operators, Librarians, CAB Officers, Financial Support Workers
- Someone in delivery: Tutors, Union Representatives



# Programme overview

- Delivered over Zoom, in two x 3 hour sessions
- Accredited CPD certificate upon completion
- Mix of videos, polls, presentations, case studies and discussions
- Full Training Pack of resources and Activity Workbook provided
- Cohorts of 30-35 participants
- Ongoing support from National Numeracy
- Invitations to regular Forums, offering networking opportunities for trained Champions





# How you can get involved-upcoming programmes - London

<https://www.nationalnumeracy.org.uk/challenge/every-londoner-counts-becoming-numeracy-champion>

Plenty of programmes taking place between now and February, with dates detailed on the above link.



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Tamsin Roser – Relationship Manager  
[tamsin@nationalnumeracy.org.uk](mailto:tamsin@nationalnumeracy.org.uk)



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CHARITY



**A Better  
City for All**



**National  
Numeracy**  
Getting on with numbers

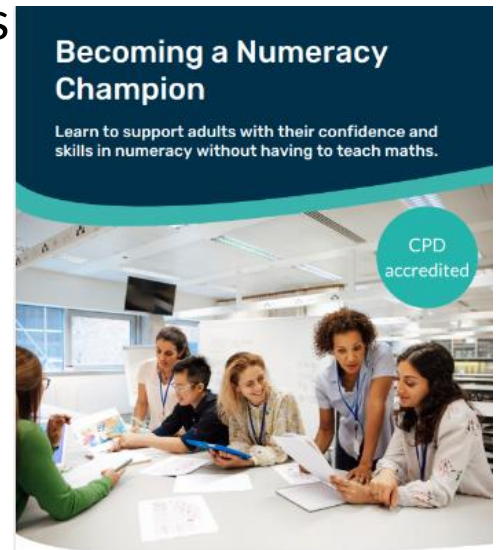
**National  
Numeracy  
Champions**

# What is a Numeracy Champion?

**Numeracy Champions support positive conversations with others about numbers. They:**

- Talk positively with others who may feel anxious about maths, and inspire them to share their experiences
- Engage and support others to have a more positive approach towards numbers
- Signpost others to take the first steps in improving their numeracy skills using National Numeracy's online resources
- Utilise the tools and resources from the programme

***Numeracy Champions do not teach maths***





# Every Londoner Counts



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CHARITY



**A Better  
City for All**



**National  
Numeracy  
Champions**

# Networking & Discussion

You'll move automatically to a room for 20 minutes

- Please introduce yourself to your room, your role and service offer
- What help and support would you benefit from (to get more referrals/make more referrals)
- How can we improve referrals across organisations ?
- What tools do you use, or could we use?

**Please add any ideas/good practice examples to the chat**

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# Reflection

- Feedback from groups

Please can you take the last few minutes to complete the following poll or add comments in the chat

<https://forms.office.com/e/mXGkKZX4SB>

- What did you like (or not)?
- What do you want more of?

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# Please do get in touch

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[admin@southlondonpartnership.co.uk](mailto:admin@southlondonpartnership.co.uk)

Polly Persechino: Head of Economy, Skills and Employment

[polly.persechino@southlondonpartnership.co.uk](mailto:polly.persechino@southlondonpartnership.co.uk)

<https://southlondonpartnership.co.uk/no-wrong-door-south-london-integration-hub/>

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